# **Tomasz Faldrowicz**

Test Manager



# **Personal Info**

**Email** 

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**Details** 

+48 792215483, Poland, Gdansk

**LinkedIn Profile** 

# **Hard Skills**

Postman, SalesForce

Release Management

**Quality Gate** 

Test Management, **Test Planning** SIT, System, Regression, UAT **Quality Assurance Testing** Microsoft Dynamics 365 CE Jira(Xray), AzureDevOps Scrum Master

#### INTRODUCTION

Mr. Tomasz Faldrowicz is an ambitious, responsible and customer-oriented Test Manager who can be used for the quality assurance process through his technical knowledge and understanding of business requirements as a link between business and software development.

# **WORK EXPERIENCE SHORT**

2024-06

**Test Manager** 

- present

INFINEON

Test Management activities for three INFINEON in-house software development projects. Participating in a definition of core quality processes for IT Department of a company in terms of Quality Policies (Test Strategy,

Test Reporting, Performance, Release Management, NFR)

2022-01

**Integration Test Manager** 

- present

**KODIFY** 

Tailoring Test activities for various KODIFY customers with a focus on integration Testing (SalesForce, on-Premise software and SAAS). Successfull implementation of ISO 27001 with auditing

2022-01

**Test Manager** 

-2024-06

Robert Bosch

Test Strategy&Test Plan creation and execution for two internal Robert Bosch projects (one for over 500 000 end-users). Over 10 Integrations to coordinate together with Load&Performance, Penetration, CI/CD activities, UI&API

Automation.

2017-07

**Test Manager & Software Tester** 

- 2021-12

INKUBIT Group - Internal INKUBIT Projects

Ensuring software quality through test leading and software testing activities

in varies internal and external projects

2020-05

**Test Manager** 

- 2021-12

**EWE TEL GMBH** 

Microsoft Dynamics365 CRM implementation

Data and Test Management activities during the implementation and development of Microsoft Dynamics 365 CE (on-premise)

2021-06

**Test Manager** 

- 2021-11

Randstad Majestic

Test Architecture and planning creation for SalesForce CRM development, optimization and integration processes. Leading a team of 12 Testers (manual+automated ones) in a global project coordinating work with distributed technical and business teams on a client side spread across multiple locations and time zones (JPN/ASIA/Australia)

# Creative thinking Collaboration&Team building Flexible&Adaptable Responsible and reliable Problem Solver, Negotiator

# Languages

**Disagree Diplomacy** 

**Soft Skills** 

Polish - Native

English - C1

# **Education**

2016-09

# **Computer Science, Engineer**

- 2020-07

Polish-Japanese Academy of Information Technology, Gdańsk

# **Certificates**

2015-02	Cisco - IT Essentials
2018-01	Microsoft Dynamics 365 Professional Customization and Configuration MB2-716
2018-02	ISTQB® Certified Tester
2018-05	MCSA: Dynamics 365 - Certified 2018
2019-05	Microsoft Dynamics 365 Customer Engagement Online Deplyment
2018-07	CISCO - CCNA Routing and Switching: Introduction to Networks
2019-04	Scrum Master
2020-03	Azure Fundamentals – AZ-900

# Work Experience&Projects

2022-01

#### **Test Manager**

- present

Robert Bosch

# **TECHNOLOGIES**

- Jira, Xray
- Karate Labs
- Git Lab (CI/CD)
- New Relic
- Postman
- Jmeter / Load Runner
- Playwright

#### **PROJECT DESCRIPTION**

Mr. Faldrowicz is supporting two projects as Test Architect and Test Manager for Robert Bosch - Bosch Digital. HR Department.

The first project is Skill Hub, as marketplace to make user skills visible and search for project opportunities, mentoring, networking and learning recommendations for user personalized learning and development journey. It lays the foundation for a skills-driven organization and a self-driven associate development. Skill Hub is SAAS application designed for all Bosch employees, more than 500 000 worldwide.

The second project is JSDL,

A key component of Bosch's HR Digitalization strategy is the Job-Skill-Data Ecosystem, which includes the Job-Skill-Data Library (JSDL).

The goal is to create a global job and role catalog with consistent criteria that allows Bosch to access and report on job data in ways that are useful to our organization. JSDL receives new job and skill data from internal and external sources. It hosts data from JSDL content owners and supports numerous use cases in the area of skill, resource and access management. It enables spotting of insights and trends relevant to jobs and skills. JSDL is in-house developed software.

- · Test Architecture design
- Leading a team of 7 Test Engineers (3x Automation)
- Redesigning from scratch manual, API and UI Test Automation activities
- Implementation of CI/CD pipelines (Jenkins, GITHub Actions, KARATE, PlayWright) Automated reporting – to JIRA, Xray
- Test Management
- New Relic implementation and maintenance (page load time, seleniumWebDriver script browser)
- · TestExecution, TestCase support
- TestPhase planning and coordination
- Load&Performance Test coordination, test execution from various regions also out of Bosch Internal Network
- User Training
- SonarQube monitoring (Static code analysis and unit test result monitoring)
- · Release Management
- · Reporting by Quality Gates

2022-01

- present

#### **Test Manager**

KODIFY Internal Projects

#### **TECHNOLOGIES**

- AzureDevOps
- · Azure LogicApps, Functions
- SalesForce
- Postman
- Jira, Xray
- · Varies technologies used by end Customers for Integration purposes

#### PROJECT DESCRIPTION

KODIFY is an originally Dutch company, consisting of consultants from all over the world. We like to work on challenging situations and get them done. We like to understand the question behind your question so that we can be successful. You can see us as as experts who like technology but also know all what matters is that we can help people.

The Kodify team of senior experts is decisive for complex data and software integration projects with Salesforce. We immediately ensure acceleration and returns. No vague vistas, but effective and concrete solutions. We create insight into the applications and data of organizations and effective integrations.

#### **RESPONSIBILITIES**

- Test Architecture and Plan Creation
- · Release management
- End to End-to-end integration Test designer
- SIT, System and UAT phase coordination
- · requirements engineering phase support
- Planning of Development and Testing activities
- · Resource and budget planning

2017-07 - 2021-12

#### **Software Tester&Test Manager**

**INKUBIT Group** 

# TECHNOLOGIES

- Microsoft Dynamics 365 CE/Project
- Power Apps, PowerAutomate, PowerBI
- · Microsoft 365
- · AzureDevOps, Jira, Xray
- Scrum / Kanban
- C#, Selenium WebDriver
- SpecFlow
- Postman

#### PROJECT DESCRIPTION

INKUBIT is a company founded to help clients realize their full potential by focusing on implementing future business needs in a fast-changing and ever-changing business environment. These requirements are mainly implemented using Microsoft Dynamics and SAP technology.

Due to the wide variety of technologies used by the INKUBIT Group, complex project

planning and administrative work are managed by Mr. Tomasz Faldrowicz.

Mr. Tomasz Faldrowicz was mainly responsible for software testing, including all the tasks that result out of this key responsibility. He analyzed complex

requirements from the enduser perspective and understood the entire plan of the main project goals. Mr. Tomasz Faldrowicz defined the necessary test cases to create the required test data for the development team to ensure the quality of created software solutions like for example the Core Solutions of INKUBIT. He knew how to prioritize test cases to support the software development in all phases in an optimal way. After changes on existing processes were made Mr. Faldrowicz was responsible for the regression testing, as well as continuous reporting to the project manager and the development team.

Mr. Faldrowicz took a Test Manager role in 2020.

Mr. Faldrowicz was also responsible for the administration of: Azure, Microsoft Partner Network and Cloud Solution Provider activities as INKUBIT is a Gold Microsoft Partner

- Test Architecture and Test Pla creation for INKUBIT itself and his customers
- · Release management
- · Creation of test scenarios, suits
- Execution and reporting: Regression, E2E, AdHoc, Exploratory, REST API,
   Functional and NonFunctional Tests
- · Defect management
- · UAT Test phase coordinator
- Designing CI/CD Test Pipelines

2017-10 - 2021-12

#### **Software Tester**

#### **ADVERGY GmbH**

#### **TECHNOLOGIES**

- Microsoft Dynamics 365 CE
- Azure, LogicApps
- Microsoft 365 Admin Center
- AzureDevOps
- Sharepoint
- C#
- Postman
- TypeScript

#### PROJECT DESCRIPTION

ADVERGY GmbH specializes in the field of external personnel recruiting. As a personnel consultancy with a focus on the areas of information technology, engineering and sales, ADVERGY always has an overview of all industry-relevant players in the ever-changing labor market.

In order to improve and optimize the recruiting process and make it compatible with the latest Microsoft Dynamics solution, ADVERGY has requested support from INKUBIT. Setting up the recruiting process and related requirements, such as automation of matchings and digital communication, was in the foreground in order to better meet the needs of customers and candidates.

Mr. Tomasz Faldrowicz was mainly responsible for software testing, including all the tasks that resulted out of this key responsibility. He analyzed complex requirements from the enduser perspective and understood the entire plan of the master project. Mr. Tomasz Faldrowicz developed the necessary test cases to create the required test data for the development team to ensure the quality of the work that was delivered by the development team. He knew how to prioritize test cases to support the software development in all phases in an optimal way. After changes to existing processes were made Mr. Faldrowicz was responsible for the regression testing, as well as continuous reporting to the project manager and the development team.

Mr. Faldrowicz was also substantially responsible for the CRM customization within the project. He implemented the customer requirements for the data model, the entity forms, and complex workflows. Besides that, he worked on the connection to SharePoint and VSTS.

- · Creation of test cases
- · Execution and Test reporting
- · Integration and System Testing
- Analyze the results and then submit his observations to the development team.
- Carry out regression testing after changes were made
- Updating project manager regularly about the progress of testing activities
- Dynamics 365 CE Customization, data modeling, consulting activities

2020-05 - 2021-12

# **Test Manager**

**EWE TEL GmbH** 

#### **TECHNOLOGIES**

- Microsoft Dynamics 365 CE On-Premise
- · Jira, Xray, Citrix
- Bitbucket + AzureDevOps CI/CD Pipelines
- Scrum
- Postman
- SeleniumWebDriver (EasyRepro)

#### PROJECT DESCRIPTION

EWE TEL GmbH is one of the biggest regional providers of telecommunications services in Germany. As a 100 percent subsidiary of EWE AG, EWE TEL offers end users and business customers in northwest Germany high-speed internet, fixed line- and mobile communications, online TV and high-end business solutions.

As a Software Tester, Mr. Faldrowicz was responsible for providing the highest software quality solutions to the customer from the telecommunications industry in integrating an external Order Entry Service into the Dynamics 365 CRM system and adapting it to the overall IT infrastructure, with a focus on the D365.

Mr. Tomasz Faldrowicz was responsible for software testing, including all the tasks that resulted from this key responsibility. He analyzed complex requirements from the end-user perspective and understood the entire plan of the master project. He knew how to prioritize test cases to support the software development in all phases in an optimal way.

EWE TEL project grew a lot, so there was a need to add new Testers for the team. Mr. Tomasz took the role of Test Manager. He adjusted Test Strategy documentation in terms of D365 development. He also prepared a detailed Test Plan. Mr. Tomasz is leading a team of from 2 up to 5 Testers (manual and automated). He is constantly aggregating Tester's feedback and passing to the Business to create the best possible Customer Experience. Mr. Tomaszis closely cooperating with Business Streams and actively reporting to them.

- Creation of Test Architecture with a Test Plan with alignment with EWE GMBH policies
- POC Creation for CI/CD Process and then responsible for the implementation
  - Frontend UI Tests execution (C#, EeasyRepro) on Premise D365 environment
  - Code stored in Bitbucket, execution via Azure Pipelines using virtual agents
  - o Reports stored in Xray Test Execution (via API)
- Test Management activities
- · Test Planning and execution
- · Risk-Based Testing
- Regression handling
- Design of integration Tests
- · Leading the team of Testers
- · Reporting at PMO level
- Release Management Support

2021-06 - 2021-11

#### **Test Manager**

RANDSTAD - Majestic

#### **TECHNOLOGIES**

- SalesForce
- Jira, Xray, Confluence
- Scrum / Kanban
- JMeter, Postman, Selenide, Appium

#### PROJECT DESCRIPTION

Randstad, A Dutch multinational HR Consulting Firm headquartered in Diemen, Netherlands in 1960, 4400+ branches across the globe with an employee base of approach 290000+. Careo was acquired by Randstad Japan which is also using SFDC Classic Application for the Recruitment / Staffing Process.

Project goal: Migrate data and integrate to new application landscape, design the new application landscape to take care of Japan market requirements/localization, and integrate to Subsystems like Finance, Billing, Candidate Job Database etc.

Due to heavy project delay, Mr. Faldrowicz and his QA Team were responsible for providing best possible quality in a short timeframe by creating a Test Strategy and Test Plan from scratch.

Mr. Faldrowicz was leading a team of 12 Testers (manuals + automated ones) in a global project, coordinating work with distributed technical and business teams on a client side, spread across multiple locations and time zones.

- Jira Project Management / QA Team Management
- Test Approach and Test Plan creation
- Role of Scrum Master
- Setting up whole QA Team JIRA Project work
- Configuration of Xray App
- Setting up (planning) Test Plans, Sprints, priorities (manual + automated teams), acceptance criteria
- · Leading Daily meetings
- Helping QA Team to solve impediments
- Pushing other Project Streams to quickly solve Defects so QA Team can successfully close their Tests
- Definition and monitoring of quality goals
- Weekly StandUp reporting at PMO level, what has been done, in progress, planned, risks, defects, blockers and solution proposal
- · Development and definition test methods and test tools
- Creating internal Knowledge base Confluence
- Leading Daily Live Test Execution meetings (connecting all project streams)
- Multinational, multi-time zone (EU/Asia/Australia/Jpn)
  - -- Eng-Jpn live translation required
  - -- Catch up on Issues/Action tracker in terms of defects, risks, blockers

2018-11 - 2020-12

#### **Software Tester**

**DEBTVISION GmbH** 

#### **TECHNOLOGIES**

- AzureDevOps
- Microsoft Dynamics 365 CE
- Sharepoint
- Office 365
- Scrum/Kanban

#### PROJECT DESCRIPTION

DEBTVISION is an independent digital platform in the field of debt financing, where

authorities and financial institutions are effectively and directly networked with a large

number of institutional investors. The borrowers and investors have full control thanks to the decision-making authority. While enjoying greater transparency, they are also able to realize their visions of the future.

The goal of this project was the introduction of the Microsoft Dynamics 365 Sales

application. During the implementation it was essential to consider the already existing customer platform. In addition, preparations have been made for the migration of data from previously used databases.

Mr. Tomasz Faldrowicz was responsible for software testing, including all the tasks that result out of this key responsibility. He analyzed complex requirements from the end-user perspective and understood the entire plan of the master project.

Mr. Tomasz Faldrowicz developed the necessary test cases to create the required test data for the development team to ensure the quality of the work that was delivered by the development team. He knew how to prioritize test cases to support the software development in all phases in an optimal way. After changes on existing processes were made Mr. Faldrowicz was responsible for the regression testing, as well as continuous reporting to the project manager and the development team.

#### **RESPONSIBILITIES**

- Test Case creation
- Test execution for: System, Regression and UAT Tests
- Release Management support
- Analyze the results and then submit his observations to the development team
- Updating project manager regularly about the progress of testing activities

2018-04 - 2020-04

#### **Software Tester**

KMS Vertrieb und Services AG

#### **TECHNOLOGIES**

- Microsoft Dynamics 365
- ETL
- Visual Studio Team Service
- Microsoft Office 365
- Scrum/Kanban

# PROJECT DESCRIPTION

K | M | S is one of the most important technological pacesetters for hospital

management in the German healthcare industry. As a strategic partner, KMS supports customers in their work and decision-making processes for all related hospital information system processes. They are leaders in the field of operational and strategic management tools.

The customer was faced with the challenge of migrating the processes and data from the old CRM system to the target system Dynamics 365, while at the same time improving data quality.

Mr. Tomasz Faldrowicz's responsibilities were to ensure the quality of the migrated data, as well as the data modeling of the CRM system. In case of discrepancy in the data quality, Mr. Faldrowicz had to find the source of error in the customization, or deliver qualitative data to the assigned ETL-Developer.

Mr. Faldrowicz was also responsible for testing workflows and implementations that were taken over from the old system and communicating the results of those tests to the assigned employees.

#### **RESPONSIBILITIES**

- Software Testing
- Data Quality Assurance
- · Testing of workflows and implementations

2008-05 - 2017-07

## **Project Delivery Manager**

Korporacja Complex Sp z o.o.

#### **TECHNOLOGIES**

- · Cisco Networking
- CMS
- SQL
- · Microsoft Office
- · Microsoft Windows Server
- Microsoft Active Directory
- · Quality Assurance Testing

#### PROJECT DESCRIPTION

Korporacja Complex spearheads investment projects from conception to completion. This includes navigating the initial site preparation and obtaining necessary permits, coordinating design and construction phases, and culminating in the successful delivery of the finished project, ready for use.

- Designed and implemented secure and scalable IT infrastructure
- Managed the entire ICT project lifecycle
- Led and coordinated ICT projects for various clients, including KFC (AmRest), Biedronka, Stokrotka, and smaller private investments
- · Identified and secured new investors for IT projects
- Formed and maintained strong relationships with key IT vendors and contractors
- Oversaw the construction of various facilities, ensuring compliance with IT infrastructure requirements